



## BUSINESS MOBILE SIM PLANS

### Critical Information Summary

#### INFORMATION ABOUT THIS SERVICE

CCTS Telecommunications (ACN 003792881) Mobile SIM Plans use parts of the Telstra Mobile Network that cover more than 98.8% of the population with 3G and 97% of the population with 4G.

#### BUNDLING REQUIREMENTS

CCTS Mobile SIM plans do not depend on a bundling arrangement with other services and do not require you to take any telecommunications goods as part of the plan.

#### MINIMUM TERM

A minimum term of 1 month applies to all CCTS Mobile SIM Plans. CCTS may withdraw a Mobile SIM Plan at any time with 30 days' notice. Once your minimum term no longer applies you are welcome to cancel your service by providing CCTS with 30 days' notice in written form.

#### WHAT'S INCLUDED

The monthly recurring charge includes unlimited standard national calls to fixed and mobile numbers, including unlimited standard SMS and photo MMS, voicemail retrieval, and calls to 1800 and 13 – 1300\* numbers.

Your unlimited included value cannot be used for making calls and sending SMS/MMS to international numbers, video MMS, calls to satellite numbers, usage when roaming overseas, among other assistance and special numbers. These will incur excess usage charges to your monthly bill. Please refer to the **Domestic Usage Sheet** on page 4 for further information.

Calls and SMS/MMS to premium numbers (e.g. 19xx numbers), Sensis calls or other content charges (including third party charges) are barred.

**Included data** – receive included data every month as per your selected plan to access the mobile data network. Unused data will rollover each month, however, cannot be used while roaming overseas.



**Included international call value** – receive unlimited international calling every month to 15 countries. Includes calls to both landline and mobile numbers, unless otherwise stated. Included countries are listed below:

China	India	South Korea
France	Ireland	Thailand <sup>#</sup>
Germany	Malaysia	United Kingdom
Greece	New Zealand	USA <sup>#</sup>
Hong Kong	Singapore	Vietnam

<sup>#</sup>Does not include calls to mobiles

Countries not listed in the above list will incur an additional charge as per the **International Calling Sheet** on page 6.

## WHAT'S EXCLUDED

Any service used in breach of the CCTS Fair Use Policy is an Excluded Service.

## BILLING

CCTS invoice your service on the same day each month. CCTS bill in advance for the minimum monthly recurring charge and in arrears for calls excluded from the minimum monthly recurring charge.

## INFORMATION ABOUT PRICING

CCTS can supply Mobile SIM services that provide a 4G coverage footprint of 97% and a combined 4G and 3G coverage footprint of more than 98.8% of the Australian population covering 1.62 million square kilometres. Not all locations can be serviced by Telstra so you must check with CCTS to ensure your area is serviceable. CCTS can assist with all your hardware needs where required, additional costs may be incurred for hardware.

You will require a compatible mobile device in order to use a CCTS Mobile SIM service. This plan does not include a mobile device; however, you are welcome to supply your own mobile device, but the management, responsibility and configuration of this device will be up to you.

The following CCTS Mobile SIM plans are available:

- Mobile 22GB: \$35 per month
- Mobile 32GB: \$45 per month
- Mobile 50GB: \$55 per month
- Mobile 90GB: \$65 per month
- Mobile 120GB: \$70 per month
- Mobile 150GB: \$75 per month
- Mobile 180GB: \$80 per month



### MONTHLY MINIMUM CHARGES

A monthly recurring charge is applicable to all CCTS Mobile SIM plans each month, irrespective of whether the service is used in that month.

### EARLY TERMINATION CHARGE

If the service is terminated before the minimum contract term of 1 month has expired an early termination charge may apply, calculated as:

- the total amount owing will be the cost of any usage incurred up until the time of cancellation, including the current month costings and a onetime \$55 early termination fee; and
- any rebates, credits, refunds or discounts (including but not limited to any waiver of port-in credits), provided to you in respect of the service.

### INTERNATIONAL ROAMING

Your monthly included call and data value do not include usage while you're overseas, so you'll be charged separately for this usage. Roaming Data and Voice bolt-ons are available to be used overseas.

International Roaming One-off bolt-ons available on CCTS Mobile SIM Plans are perfect to get you more affordable calls and data when you are roaming internationally.

Roaming is not available in all countries. Please refer to the **International Roaming Sheet** on page 8 for rates as well as countries included in the Roaming Data Bolt-on packs listed below.

International Roaming Bolt-ons will be triggered when a call or SMS is sent while overseas. You will be charged a per day rate that will last for a single day. International Roaming will then only be triggered again when you make a new call or send an SMS on another day.

<b>Price</b>	\$12.65 (inc. GST)
<b>Validity Period</b>	1 day
<b>Calls</b>	Unlimited
<b>SMS</b>	Unlimited
<b>Data</b>	200MB
<b>Destinations</b>	58



## ZERO BILL SHOCK

Zero Bill Shock ensures you will not receive any excess usage charges against your monthly bill by blocking any calls, SMS, MMS and data usage that would incur excess usage charges to you bill (those not included in your plan allowance).

If you wish to use any services not included in your plan (including Domestic and International bolt-ons), please contact CCTS on 1800 244 244.

## DATA BOLT-ONS

A data bolt-on will be available for your CCTS Mobile SIM Plan when your plan data allowance is exhausted. You should receive an SMS or email when approaching your limit or dial \*159# to check your balance. This bolt-on is the perfect solution to cover that extra data you were not expecting to use. You will need to contact CCTS on 1800 244 244 to activate the bolt-on and it gives you 2GB of data to use in Australia.

<b>Bolt-on</b>	<b>Amount of data</b>	<b>Cost</b>
2GB Once-off Bolt-on	2GB	\$15

The 2GB Bolt-on will start to be consumed once your plan's data allowance is exhausted and you have contacted CCTS to activate, and it can help you avoiding the unexpected excess usage charges.

It is valid until the end of your monthly bill and will neither be renewed or recharged automatically once exhausted, or in the following month. You can add this bolt-on as many times as you like.

You will receive notifications via SMS reflecting the consumption of your active bolt-ons.

## VOICEMAIL

To access your voicemail box simply call 141 from your mobile device and follow the audio instructions to set up your greeting and other configurations. Voicemail feature is free of charge but calling 141 may be deducted from your monthly included value. You will receive an SMS every time a new voicemail is left in your voicemail box.

## ADDITIONAL CHARGES

Any changes to this plan may incur additional charges so please check with your CCTS account manager in order to confirm before requesting any modifications.



## CCTS HELPDESK CONTACT DETAILS

The CCTS helpdesk team can be contacted by either calling 1800 244 244 or by emailing [service@ccts.com.au](mailto:service@ccts.com.au).

## OTHER INFORMATION

We take customer satisfaction very seriously. If you have any concerns related to our handling of your personal information, please follow the processes in our Complaint Handling Policy to lodge a complaint and we will endeavour to handle the situation promptly and fairly. If you wish to refer your complaint to the TIO, you can do so by calling 1800 062 058 or by logging your complaint at [www.tio.com.au](http://www.tio.com.au).

*All prices listed are inclusive of GST.*

\*Telstra Retail numbers 132000, 132203, 132674, 132999 are charged as excess usage. Information is current as of December 2023 and is subject to change without notice. All prices quoted include GST. Included value amounts are valid for one month (billing period) and are to be used in Australia. Plans are for SIM only. Mobile Phone SIMs are included with all plans; however, you will need to provide your own mobile device. Plans included values can be used towards standard national calls, standard SMS and standard photo MMS to mobiles and fixed line services, calls to 1300, 13, 1800 and calls to retrieve voicemail. Services excluded from the plan allowance are directory services, calls, SMS and MMS to international numbers, video MMS, international roaming, content packs and bolt-ons and mobile data usage. Some of the barred services are: Premium services, 19x, 189x and VPN numbers. When the included value on a plan is reached, any extra usage will be charged at the standard rates as excess spend. Fair Usage policy applies to all mobile plans in relation to calls, call diversions, SMS, MMS, and data usage. Calls are charged in 60 second increments, plus Flagfall charge. Unused monthly data allowance cannot be rolled over. Upon exceeding the monthly included data allowance your data speeds will slow significantly unless a data bolt-on is added. Data usage will be metered in kilobytes, where 1024 bytes = 1 Kilobyte or part thereof and includes both uploads and downloads. Monthly data allowance cannot be used when roaming internationally. Central Coast Telephone Systems ACN 003 792 881 mobile plans use parts of the Telstra Mobile Network that cover more than 98.8% of the population with 3G and 97% of the population with 4G. These mobile plans have access to download speeds of up to 100Mbps on 4G across 97% of the population. 4G devices will enjoy typical download speeds of 2-50Mbps and upload speeds of 1 to 10 Mbps in 4G coverage areas. Handsets not capable of 4G will only receive 3G coverage. Check mobile coverage at <https://mobilemaps.net.au/maps/api/embed/4G/>. Not to be used in conjunction with any other offer and/or promotion. CCTS reserves the right to vary the terms of these plans at any time. Full terms and conditions as per the Application Form.



## DOMESTIC USAGE SHEET

### Standard Calls

<i>Timed charges rated per second</i>	<b>Flagfall</b>	<b>Timed (per minute)</b>
Calls to Prima mobiles	\$0.000	\$0.000
Calls to Telstra Mobile (on-net)	\$0.000	\$0.000
Calls to non-Telstra Mobile (off-net)	\$0.000	\$0.000
Calls to Fixed (all carriers)	\$0.000	\$0.000
Call Forwarding (MNF Plan 1-7)	\$0.000	\$0.000
10 Digit 1300 numbers	\$0.000	\$0.000
6 Digit 13 numbers	\$0.000	\$0.000
8 Digit 1345 numbers	\$0.000	\$0.000
1800 numbers	\$0.000	\$0.000
Voicemail Divert	\$0.000	\$0.000
Voicemail Retrieval	\$0.000	\$0.000

### Non-Standard Calls

<i>Timed charges rated per second</i>	<b>Flagfall</b>	<b>Timed (per minute)</b>
Video Calls (national)	\$0.474	\$2.530
Video Calls (international)	\$0.633	\$4.296
National Directory Assistance	\$0.791	\$0.000
International Directory Assistance	\$2.373	\$0.000
Telstra Mobile Satellite	\$0.575	\$1.725
Optus Mobilesat	\$0.517	\$2.846



Messaging

	<b>Cost per Message</b>
SMS	\$0.000
SMS to fixed	\$0.000
SMS to 13/1300, SMS to 18/1800	\$0.111
SMS to international numbers*	\$0.395
SMS for iPhone message set-up	\$0.158
MMS Standard (national)	\$0.000
MMS Standard (international)	\$0.791
MMS Video (national)	\$0.474
MMS Video (international)	\$1.107
Message2Text	\$0.000

*\*SMS to international numbers free to included 15 countries*



## INTERNATIONAL CALLING SHEET

<i>Timed charges rated per second</i>	<b>Flagfall</b>	<b>Timed (per minute)</b>
Afghanistan	\$0.000	\$1.639
Albania	\$0.000	\$0.910
Algeria	\$0.000	\$1.639
American Samoa	\$0.000	\$2.330
Andorra	\$0.000	\$0.592
Angola	\$0.000	\$1.004
Anguilla	\$0.000	\$1.135
Antarctica	\$0.000	\$6.191
Antigua and Barbuda	\$0.000	\$0.991
Argentina	\$0.000	\$0.536
Argentina (mobile)	\$0.000	\$1.075
Armenia	\$0.000	\$1.022
Aruba	\$0.000	\$0.816
Ascension Island	\$0.000	\$7.481
Austria	\$0.000	\$0.637
Austria (mobile)	\$0.000	\$1.270
Azerbaijan	\$0.000	\$1.022
Bahamas	\$0.000	\$0.683
Bahrain	\$0.000	\$0.979
Bangladesh	\$0.000	\$0.826





Bangladesh (mobile)	\$0.000	\$1.114
Barbados	\$0.000	\$0.889
Belarus	\$0.000	\$1.474
Belgium	\$0.000	\$0.526
Belgium (mobile)	\$0.000	\$1.174
Belize	\$0.000	\$2.196
Benin	\$0.000	\$3.330
Bermuda	\$0.000	\$0.683
Bhutan	\$0.000	\$1.489
Bolivia	\$0.000	\$0.889
Bosnia and Herzegovina	\$0.000	\$1.027
Bosnia-Herzegovina Mobile	\$0.000	\$1.486
Botswana	\$0.000	\$1.084
Brazil	\$0.000	\$0.603
Brazil (mobile)	\$0.000	\$1.088
Brunei	\$0.000	\$0.623
Bulgaria	\$0.000	\$1.264
Burkina Faso	\$0.000	\$3.330
Burundi	\$0.000	\$3.330
Cabo Verde	\$0.000	\$3.330
Cambodia	\$0.000	\$0.972
Cambodia (mobile)	\$0.000	\$1.049
Cameroon	\$0.000	\$1.639



Canada	\$0.000	\$0.523
Cayman Islands	\$0.000	\$0.863
Central African Republic	\$0.000	\$4.205
Chad	\$0.000	\$2.477
Chile	\$0.000	\$0.496
Chile (mobile)	\$0.000	\$1.069
China	\$0.000	\$0.000
China (mobile)	\$0.000	\$0.000
Colombia	\$0.000	\$0.889
Comoro Islands	\$0.000	\$1.301
Congo (formerly Zaire)	\$0.000	\$1.935
Congo Democratic Republic	\$0.000	\$1.651
Cook Islands	\$0.000	\$3.255
Costa Rica	\$0.000	\$0.677
Côte d'Ivoire	\$0.000	\$4.386
Croatia	\$0.000	\$0.774
Croatia (mobile)	\$0.000	\$1.806
Cuba	\$0.000	\$3.294
Cyprus	\$0.000	\$0.633
Cyprus (mobile)	\$0.000	\$0.788
Czech Republic	\$0.000	\$0.704
Czech Republic Mobile	\$0.000	\$1.088
Denmark	\$0.000	\$0.527



Denmark (mobile)	\$0.000	\$1.166
Diego Garcia	\$0.000	\$5.082
Djibouti	\$0.000	\$1.639
Dominica	\$0.000	\$3.294
Dominican Republic	\$0.000	\$0.683
East Timor	\$0.000	\$5.468
Ecuador	\$0.000	\$0.889
Egypt	\$0.000	\$0.954
Egypt Mobile	\$0.000	\$1.058
El Salvador	\$0.000	\$0.877
Equatorial Guinea	\$0.000	\$1.857
Eritrea	\$0.000	\$1.639
Estonia	\$0.000	\$2.838
Ethiopia	\$0.000	\$1.639
Falkland Islands (Malvinas)	\$0.000	\$7.017
Faroe Islands	\$0.000	\$1.635
Fiji	\$0.000	\$1.152
Fiji (mobile)	\$0.000	\$1.487
Finland	\$0.000	\$0.599
Finland (mobile)	\$0.000	\$1.962
Former Yugoslav Rep of Macedonia	\$0.000	\$0.913
Former Yugoslav Rep of Macedonia (mobile)	\$0.000	\$1.566
France	\$0.000	\$0.000



France (mobile)	\$0.000	\$0.000
French Guiana	\$0.000	\$1.015
French Polynesia	\$0.000	\$1.081
Gabon	\$0.000	\$3.330
Gambia	\$0.000	\$7.739
Georgia	\$0.000	\$1.022
Germany	\$0.000	\$0.000
Germany (mobile)	\$0.000	\$0.000
Ghana	\$0.000	\$1.083
Gibraltar	\$0.000	\$1.810
GLOBAL NWK ONAIR AIRCRAFTS	\$0.000	\$20.986
Globalstar	\$0.000	\$20.986
Greece	\$0.000	\$0.000
Greece (mobile)	\$0.000	\$0.000
Greenland	\$0.000	\$1.635
Grenada & Carriacou	\$0.000	\$2.196
Guadeloupe	\$0.000	\$1.061
Guam	\$0.000	\$1.034
Guantanamo	\$0.000	\$4.128
Guatemala	\$0.000	\$0.889
Guinea	\$0.000	\$3.330
Guinea Bissau	\$0.000	\$2.838
Guyana	\$0.000	\$1.631



Haiti	\$0.000	\$1.280
Holy See (Vatican City State)	\$0.000	\$0.590
Honduras	\$0.000	\$1.456
Hong Kong	\$0.000	\$0.000
Hong Kong (mobile)	\$0.000	\$0.000
Hungary	\$0.000	\$0.622
Hungary (mobile)	\$0.000	\$1.209
Iceland	\$0.000	\$1.170
India	\$0.000	\$0.000
India (mobile)	\$0.000	\$0.000
Indonesia	\$0.000	\$0.738
Indonesia (mobile)	\$0.000	\$0.930
Inmarsat - BGAN	\$0.000	\$40.376
Inmarsat Aero - Atlantic Ocean West	\$0.000	\$18.638
Inmarsat B	\$0.000	\$9.539
Inmarsat B - Single Num Access Code	\$0.000	\$40.376
Inmarsat GAN ISDN	\$0.000	\$20.243
Inmarsat M	\$0.000	\$5.473
Inmarsat Mini M	\$0.000	\$4.594
Iran	\$0.000	\$0.755
Iran (mobile)	\$0.000	\$0.619
Iraq	\$0.000	\$1.116
Ireland	\$0.000	\$0.000



Ireland (mobile)	\$0.000	\$0.000
Iridium Satellite	\$0.000	\$7.433
Israel	\$0.000	\$0.538
Israel (mobile)	\$0.000	\$0.702
Italy	\$0.000	\$0.311
Italy (mobile)	\$0.000	\$0.801
Jamaica	\$0.000	\$1.058
Japan	\$0.000	\$0.572
Japan (mobile)	\$0.000	\$0.918
Jordan	\$0.000	\$0.855
Jordan (mobile)	\$0.000	\$1.062
Kazakhstan	\$0.000	\$1.022
Kenya	\$0.000	\$0.895
Kenya (mobile)	\$0.000	\$1.310
Kiribati	\$0.000	\$4.953
Kuwait	\$0.000	\$1.028
Kyrgyzstan	\$0.000	\$1.022
Laos	\$0.000	\$1.124
Latvia	\$0.000	\$2.551
Lebanon	\$0.000	\$0.750
Lebanon (mobile)	\$0.000	\$1.590
Lesotho	\$0.000	\$1.741
Liberia	\$0.000	\$1.909



Libya	\$0.000	\$1.669
Liechtenstein	\$0.000	\$0.603
Lithuania	\$0.000	\$2.525
Luxembourg	\$0.000	\$0.660
Macau	\$0.000	\$0.633
Madagascar	\$0.000	\$2.477
Malawi	\$0.000	\$1.200
Malaysia	\$0.000	\$0.000
Malaysia (mobile)	\$0.000	\$0.000
Maldives Islands	\$0.000	\$3.379
Mali	\$0.000	\$1.443
Malta	\$0.000	\$0.833
Malta (mobile)	\$0.000	\$1.843
Marshall Islands	\$0.000	\$1.489
Martinique	\$0.000	\$1.086
Mauritania	\$0.000	\$3.330
Mauritius	\$0.000	\$0.985
Mayotte	\$0.000	\$1.815
MCP Maritime Comms	\$0.000	\$20.986
Mexico	\$0.000	\$0.893
Micronesia (Federated States of)	\$0.000	\$2.270
Moldova	\$0.000	\$1.409
Monaco	\$0.000	\$0.884



Mongolia	\$0.000	\$1.754
Montenegro	\$0.000	\$1.419
Montserrat	\$0.000	\$1.187
Morocco	\$0.000	\$1.639
Mozambique	\$0.000	\$1.460
Myanmar (Burma)	\$0.000	\$1.489
Namibia	\$0.000	\$0.990
Nauru	\$0.000	\$3.741
Nepal	\$0.000	\$1.155
Netherlands	\$0.000	\$0.509
Netherlands (mobile)	\$0.000	\$1.198
Netherlands Antilles	\$0.000	\$0.878
New Caledonia	\$0.000	\$1.305
New Zealand	\$0.000	\$0.000
New Zealand (mobile)	\$0.000	\$0.000
Nicaragua	\$0.000	\$0.891
Niger	\$0.000	\$1.599
Nigeria	\$0.000	\$0.959
Niue	\$0.000	\$6.707
Norfolk Island	\$0.000	\$5.830
North Korea	\$0.000	\$6.415
Northern Mariana Islands	\$0.000	\$2.196
Norway	\$0.000	\$0.499





Norway (mobile)	\$0.000	\$1.155
Oman	\$0.000	\$1.224
Pakistan	\$0.000	\$0.861
Pakistan (mobile)	\$0.000	\$0.963
Palau	\$0.000	\$3.224
Palestine	\$0.000	\$0.627
Panama	\$0.000	\$0.816
Papua New Guinea	\$0.000	\$2.676
Paraguay	\$0.000	\$0.891
Peru	\$0.000	\$0.694
Philippines	\$0.000	\$0.549
Philippines (mobile)	\$0.000	\$0.714
Poland	\$0.000	\$0.556
Poland (mobile)	\$0.000	\$1.208
Portugal	\$0.000	\$0.556
Portugal (mobile)	\$0.000	\$2.063
Puerto Rico	\$0.000	\$0.572
Qatar	\$0.000	\$1.553
Reunion Island	\$0.000	\$1.135
Romania	\$0.000	\$0.763
Romania (mobile)	\$0.000	\$1.329
Russian Federation	\$0.000	\$4.193
Russian Federation Mobile	\$0.000	\$0.834



Rwanda	\$0.000	\$1.238
Saint Helena Ascension and Tristan da Cunha	\$0.000	\$21.609
Saint Kitts and Nevis	\$0.000	\$2.196
Saint Lucia	\$0.000	\$2.196
Saint Pierre and Miquelon	\$0.000	\$1.935
Saint Vincent and The Grenadines	\$0.000	\$2.196
Samoa	\$0.000	\$2.283
San Marino	\$0.000	\$4.231
Sao Tome and Principe	\$0.000	\$6.707
Saudi Arabia	\$0.000	\$1.223
Saudi Arabia (mobile)	\$0.000	\$1.075
Seanet Maritime	\$0.000	\$20.986
Senegal	\$0.000	\$1.639
Serbia	\$0.000	\$0.661
Serbia (mobile)	\$0.000	\$1.496
Seychelles	\$0.000	\$3.039
Sierra Leone	\$0.000	\$3.330
Singapore	\$0.000	\$0.000
Singapore (mobile)	\$0.000	\$0.000
Sint Maarten	\$0.000	\$0.878
Slovakia	\$0.000	\$0.669
Slovenia	\$0.000	\$0.593
Solomon Islands	\$0.000	\$3.070



Solomon Islands Mobile	\$0.000	\$4.128
Somalia	\$0.000	\$1.639
South Africa	\$0.000	\$0.618
South Africa (mobile)	\$0.000	\$1.264
South Korea	\$0.000	\$0.000
South Korea (mobile)	\$0.000	\$0.000
South Sudan	\$0.000	\$1.703
Spain	\$0.000	\$0.517
Spain (mobile)	\$0.000	\$1.212
Sri Lanka	\$0.000	\$0.943
Sri Lanka (mobile)	\$0.000	\$0.955
Sudan	\$0.000	\$1.084
Suriname	\$0.000	\$1.086
Swaziland	\$0.000	\$1.304
Sweden	\$0.000	\$0.515
Sweden (mobile)	\$0.000	\$1.173
Switzerland	\$0.000	\$0.527
Switzerland (mobile)	\$0.000	\$1.962
Syria	\$0.000	\$1.325
Taiwan	\$0.000	\$0.496
Taiwan (mobile)	\$0.000	\$0.725
Tajikistan	\$0.000	\$1.575
Tanzania	\$0.000	\$1.599



Telespazio	\$0.000	\$20.986
Thailand	\$0.000	\$0.000
Thuraya Satellite Telecommunications	\$0.000	\$9.032
Togo	\$0.000	\$1.470
Tokelau	\$0.000	\$6.707
Tonga	\$0.000	\$2.330
Trinidad and Tobago	\$0.000	\$3.294
Tunisia	\$0.000	\$2.786
Turkey	\$0.000	\$0.726
Turkey (mobile)	\$0.000	\$1.042
Turkmenistan	\$0.000	\$1.575
Turks and Caicos Islands	\$0.000	\$1.290
Tuvalu	\$0.000	\$5.159
Uganda	\$0.000	\$1.290
Ukraine	\$0.000	\$1.040
United Arab Emirates	\$0.000	\$1.007
United Arab Emirates (mobile)	\$0.000	\$1.228
United Kingdom	\$0.000	\$0.000
United Kingdom (mobile)	\$0.000	\$0.000
Uruguay	\$0.000	\$0.826
Uruguay (mobile)	\$0.000	\$1.216
USA	\$0.000	\$0.000
Uzbekistan	\$0.000	\$1.575



Vanuatu	\$0.000	\$2.579
Venezuela	\$0.000	\$0.694
Vietnam	\$0.000	\$0.000
Vietnam (mobile)	\$0.000	\$0.000
Virgin Islands British	\$0.000	\$3.330
Virgin Islands US	\$0.000	\$0.572
Wallis & Futuna Islands	\$0.000	\$2.196
Yemen	\$0.000	\$1.084
Zambia	\$0.000	\$1.605
Zimbabwe	\$0.000	\$0.621
Zimbabwe (mobile)	\$0.000	\$1.740

*All prices listed are inclusive of GST.*



## INTERNATIONAL ROAMING SHEET

### International Roaming Calls\*

<i>Timed charges rated per 60 seconds</i>	<b>Flagfall</b>	<b>Timed minute)</b>	<b>(per</b>
Countries in Zone 1	\$0.000	\$1.898	
Countries in Zone 2	\$0.000	\$3.163	
Countries in Zone 3	\$0.000	\$6.325	
Countries in Zone 4	\$0.000	\$7.906	
<i>*Call charges apply for incoming &amp; outgoing calls</i>			

### International Roaming SMS

<i>Per message charges only applicable for outgoing SMS</i>	<b>Per Message</b>
Countries in Zone 1	\$0.791
Countries in Zone 2	\$1.581
Countries in Zone 3	\$1.581
Countries in Zone 4	\$1.581



International Roaming MMS\*

<i>Per message charges only applicable for outgoing MMS</i>	<b>Per Message</b>
MMS Standard - To Australia	\$0.237
MMS Standard - To International	\$0.791
MMS Video - To Australia	\$0.474
MMS Video - To International	\$1.107
<i>*MMS also uses data which will be chargeable at the applicable zone rate for incoming and outgoing messages</i>	

International Roaming Data

<i>Data charges rated per KB</i>	<b>Per MB</b>
Countries in Zone 1	\$1.186
Countries in Zone 2	\$1.581
Countries in Zone 3	\$3.163
Countries in Zone 4	\$4.744

All prices listed are inclusive of GST.

Countries with eligible roaming agreements

	<b>Zone</b>	<b>Eligible for roaming bolt on</b>
Austria	1	Yes
Belgium	1	Yes



Bolivia	4	No
Brazil	2	Yes
Bulgaria	3	Yes
Canada	1	Yes
Cambodia	1	Yes
China	1	Yes
Cook Islands	4	No
Croatia	1	Yes
Czech Republic	1	Yes
Denmark	1	Yes
East Timor	2	No
Egypt (Arab Republic)	2	Yes
Estonia	1	Yes
Fiji	1	Yes
Finland	1	Yes
France	1	Yes
Germany	1	Yes
Greece	1	Yes
Guernsey (UK)	3	Yes
Hong Kong	1	Yes
Hungary	1	Yes
India	1	Yes
Indonesia	1	Yes





Ireland	1	Yes
Isle of Man (UK)	3	Yes
Israel	2	Yes
Italy	1	Yes
Japan	1	Yes
Kenya	4	No
Kuwait	4	No
Latvia	1	Yes
Lebanon	3	No
Lithuania	1	Yes
Luxembourg	1	Yes
Macedonia (Former Yugoslav Rep )	1	Yes
Malaysia	1	Yes
Malta	2	No
Mexico	2	Yes
Netherlands	1	Yes
New Caledonia	4	No
New Zealand	1	Yes
Nigeria	1	No
Norway	1	Yes
Papua New Guinea	1	Yes
Philippines	1	Yes
Poland	1	Yes



Portugal	1	Yes
Qatar	2	Yes
Republic of Korea	1	Yes
Romania	3	Yes
Russia	1	Yes
Samoa	1	No
Saudi Arabia	2	No
Singapore	1	Yes
Slovak Republic	1	Yes
Slovenia	1	No
Solomon Islands	2	No
South Africa	2	Yes
Spain	1	Yes
Sri Lanka	1	Yes
Sweden	1	Yes
Switzerland	1	Yes
Taiwan	1	Yes
Thailand	1	Yes
Tonga	1	No
Turkey	1	Yes
UAE	2	Yes
UK	1	Yes
USA	1	Yes



Vanuatu	1	Yes
Vietnam	3	No

